

Benefit Plan Features:	Your Cost In-Network	Your Cost Out-Of-Network <sup>1</sup>
<b>Annual Deductible</b> <sup>19</sup>		
Individual/Family	\$6550/\$13100	\$13100/\$26200
<b>Annual Out-of-Pocket Maximum</b>		
Individual/Family	\$6550/\$13100	\$19650/\$39300
<b>4th Quarter Carry-over</b>	Excluded	
<b>Covered Services</b>		
<b>Preventive Care Services</b> <sup>2</sup> (see page 3 for a list)		
Well Child Care Services	Covered at 100%	20% after Deductible
Well Care Services <sup>2</sup>	Covered at 100%	20% after Deductible
Annual Well Women Exam, Mammogram	Covered at 100%	20% after Deductible
<b>Practitioner Office Services</b>		
Primary Care Office Visits	0% after Deductible	20% after Deductible
Specialist Office Visits	0% after Deductible	20% after Deductible
Office Surgery <sup>4,5,7</sup>	0% after Deductible	20% after Deductible
Routine Diagnostic Lab, X-Ray & Injections	0% after Deductible	20% after Deductible
Advanced Radiological Imaging <sup>3,5,8</sup>	0% after Deductible	20% after Deductible
Provider-Administered Specialty Drugs <sup>4,12</sup>	0% after Deductible	20% after Deductible
<b>Services Received at a Facility</b> (includes professional and facility charges)		
Inpatient Services <sup>3,5</sup>	0% after Deductible	20% after Deductible
Outpatient Surgery <sup>4,5,7</sup>	0% after Deductible	20% after Deductible
Routine Diagnostic Services - Outpatient	0% after Deductible	20% after Deductible
Advanced Radiological Imaging - Outpatient <sup>3,5,8</sup>	0% after Deductible	20% after Deductible
Other Outpatient Services <sup>9</sup>	0% after Deductible	20% after Deductible
Emergency Care Services <sup>10</sup>	0% after Deductible	0% after Deductible
Emergency Care Advanced Radiological Imaging <sup>8</sup>	0% after Deductible	0% after Deductible
<b>Medical Equipment</b> <sup>4</sup>		
Durable Medical Equipment	0% after Deductible	20% after Deductible
Prosthetics	0% after Deductible	20% after Deductible
Orthotic Appliances	0% after Deductible	20% after Deductible
<b>Behavioral Health</b>		
Inpatient: Unlimited days per annual benefit period <sup>3,5</sup>	0% after Deductible	20% after Deductible
Outpatient: Unlimited visits per annual benefit period <sup>6</sup>	0% after Deductible	20% after Deductible
<b>Therapy Services</b> <sup>11</sup>		
Limited to 60 visits per annual benefit period per therapy type	0% after Deductible	20% after Deductible
<b>Skilled Nursing Facility &amp; Rehabilitation Facility Services</b> <sup>3,5</sup>		
Limited to 100 days combined	0% after Deductible	20% after Deductible
<b>Home Health Care Services</b> <sup>4,5</sup>		
Limited to 100 visits per annual benefit period	0% after Deductible	20% after Deductible

Benefit Plan Features:	Your Cost In-Network	Your Cost Out-Of-Network <sup>1</sup>
<b>Hospice Services</b>		
Inpatient <sup>3</sup>	0% after Deductible	20% after Deductible
Outpatient	0% after Deductible	20% after Deductible
<b>Ambulance Service</b>	0% after Deductible	0% after Deductible
<b>Prescription Drugs <sup>4</sup></b>		
<b>Prescription Contraceptives <sup>17</sup></b>	Covered at 100%	20% after Deductible
<b>Retail RX04 Network - up to 30 day supply</b>		
Generic <sup>15</sup>	0% after Deductible	20% after Deductible
Preferred <sup>15,16</sup>	0% after Deductible	20% after Deductible
Non-Preferred <sup>15,16</sup>	0% after Deductible	20% after Deductible
<b>Plus90 or Home Delivery Network - up to 90 day supply</b>		
Generic <sup>14</sup>	0% after Deductible	20% after Deductible
Preferred <sup>14,16</sup>	0% after Deductible	20% after Deductible
Non-Preferred <sup>14,16</sup>	0% after Deductible	20% after Deductible
<b>Preventive Drugs <sup>18</sup></b>		
Generic/Preferred/ Non-Preferred	\$5/\$25/\$50	20% after Deductible
<b>Self-Administered Specialty Drugs <sup>4, 12, 13</sup></b>		
Specialty Pharmacy Network - up to 30 day supply	0% after Deductible	Not Covered

Notes:

1. Out-of-network benefit payment based on BlueCross BlueShield of Tennessee maximum allowable charge. You are responsible for paying any amount exceeding the maximum allowable charge.
2. Services include: annual physical, childhood immunizations, recommended adult immunizations, vision and hearing screenings performed by the physician during the preventive health exam.
3. Requires prior authorization.
4. Certain procedures, medication and equipment may require prior authorization.
5. If prior authorization is required, when using network providers outside Tennessee for physician and outpatient services and all services from out-of-network providers, benefits will be reduced by 10% based on out-of-network coinsurance if prior authorization is not obtained and services are medically necessary. If services are not medically necessary, no benefits will be provided.
6. Outpatient Behavioral Health benefits are determined by place of service. Benefits displayed are for services received in an office setting; separate benefits may apply for outpatient services received in an alternate setting.
7. Surgeries include incisions, excisions, biopsies, injection treatments, fracture treatments, applications of casts and splints, sutures, and invasive diagnostic services.
8. CT scans, PET scans, MRIs, nuclear medicine and other similar technologies.
9. Includes services such as chemotherapy, infusions, radiation therapy and renal dialysis.
10. Copay, if applicable, waived if admitted to hospital.
11. Physical, speech, spinal manipulative, and occupational therapies are limited to 60 visits per therapy type per annual benefit period. Cardiac and pulmonary rehabilitative therapies are limited to 60 visits per therapy type per annual benefit period.
12. Visit [bcbst.com](http://bcbst.com) for the Specialty Drug List.
13. You have a distinct arrangement for Self-administered Specialty Drugs. To receive benefits, you must use a Specialty Pharmacy Network provider. Visit [bcbst.com](http://bcbst.com) for a list of providers in the Specialty Pharmacy Network. Specialty drugs are limited to a 30-day supply.
14. Copay per prescription, up to 30 day supply (when copays apply).
15. Your plan requires you to receive long-term medications in a 90-day supply from home delivery or at a retail pharmacy in the Plus90 network. If you choose to use a retail pharmacy that is not part of the Plus90 Network, you are limited to a 30-day supply. Visit [bcbst.com](http://bcbst.com) to find a list of pharmacies in the Plus90 network.
16. A financial penalty may be applied if you choose a brand name drug when a generic equivalent is available. Please refer to your Evidence of Coverage (EOC) for specific information.
17. This plan covers the following at 100%, in accordance with the Women's Preventive Services provision of the Affordable Care Act: generic contraceptives, vaginal ring, hormonal patch, emergency contraception available with a prescription. Visit [bcbst.com](http://bcbst.com) for a complete list of covered prescription contraceptive drugs.
18. This plan provides copays for preventive care medications instead of having to meet your plan's deductible for certain prescription drugs. This list contains some of the most commonly prescribed preventive care drugs and is not all-inclusive. Visit [bcbst.com](http://bcbst.com) for the Preventive Drug List.
19. Family plans have a per member deductible amount equal to the individual tier with a combined family limit. Members who satisfy the per member amount may access post-deductible benefits while other family members satisfy the family amount.

**Limitations and Exclusions.** These pages summarize the benefits of your health care plan. Your Evidence of Coverage (EOC) and riders

define the full terms and conditions in greater detail. Should any questions arise concerning benefits, the EOC will govern. For a complete list of limitations and exclusions, please refer to your EOC.

## Summary of Preventive Health Services Covered at 100% In-Network

### In-network preventive services that are covered with no cost share include:

- Primary care services with an A or B recommendation by the United States Preventive Services Task Force (USPSTF)
- Immunizations recommended by the Advisory Committee on Immunization Practices that have been adopted by the Centers for Disease Control and Prevention (CDC)
- Bright Futures recommendations for infants, children and adolescents that are supported by the Health Resources and Services Administration (HRSA)
- Preventive care and screening for women as provided in the guidelines supported by HRSA

### The following preventive care services are covered. Coverage of some services may depend on age and/or risk exposure.

#### All Members:

- One preventive health exam per annual benefit period. More frequent preventive exams are covered for children up to age 3.
- All standard immunizations adopted by the CDC
- Screening for colorectal cancer (age 50 – 75), high cholesterol and lipids (45 and older for women; 35 and older for men), high blood pressure, obesity, diabetes, and depression (12 and older)
- Screening for lung cancer for adults (55 to 80) who have a 30 pack-year smoking history and either currently smoke or have quit within the past 15 years, per annual benefit period
- Screening for HIV and certain sexually transmitted diseases, and counseling for the prevention of sexually transmitted diseases
- Screening and counseling in a primary care setting for alcohol misuse and tobacco use; tobacco cessation counseling in the primary care setting will be limited to eight visits per annual benefit period
- Dietary counseling for adults with hyperlipidemia, hypertension, type 2 diabetes, obesity, coronary artery disease and congestive heart failure; limited to twelve visits per annual benefit period
- One retinopathy screening for diabetics per annual benefit period

#### Women:

- Well-woman visit, including annual sexually transmitted infection (STI) counseling and annual domestic violence screening & counseling per annual benefit period
- Cervical Cancer Screening per annual benefit period
- Screening of pregnant women for anemia, iron deficiency, bacteriuria, hepatitis B virus, Rh factor incompatibility, gestational diabetes
- Breastfeeding support/counseling & supplies, including lactation support and counseling by a trained provider and one manual breast pump per pregnancy
- Counseling for women at high risk of breast cancer for chemoprevention, including risks and benefits
- Mammography screening at age 40 and over, and genetic counseling and, if indicated after counseling, BRCA testing for BRCA breast cancer gene
- Osteoporosis screening (age 60 or older)
- HPV testing once every 3 years, beginning at age 30
- FDA-approved contraceptive methods and counseling

Medical plan: Injectable or implantable hormonal contraceptives and barrier methods, sterilization for women

Rx plan: Generic oral & injectable contraceptives, vaginal contraceptive, patch, prescription emergency contraception

#### Men:

- Prostate cancer screening at age 50 and older
- One-time abdominal aortic aneurysm screening at age 65 – 75 (for men who have ever smoked)

#### Children:

- Newborn screening for hearing, phenylketonuria (PKU), thyroid disease, sickle cell anemia, and cystic fibrosis
- Development delays and autism screening
- Iron deficiency screening
- Vision screening

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BlueCross:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:  
(1) qualified interpreters and (2) written information in other formats, such as large print, audio and accessible electronic formats.
- Provides free language services to people whose primary language is not English, such as:  
(1) qualified interpreters and (2) written information in other languages.

If you need these services, contact a consumer advisor at the number on the back of your Member ID card or call 1-800-565-9140 (TTY: 1-800-848-0298 or 711).

If you believe that BlueCross has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance ("Nondiscrimination Grievance"). For help with preparing and submitting your Nondiscrimination Grievance, contact a consumer advisor at the number on the back of your Member ID card or call 1-800-565-9140 (TTY: 1-800-848-0298 or 711). They can provide you with the appropriate form to use in submitting a Nondiscrimination Grievance. You can file a Nondiscrimination Grievance in person or by mail, fax or email. Address your Nondiscrimination Grievance to: Nondiscrimination Compliance Coordinator; c/o Manager, Operations, Member Benefits Administration; 1 Cameron Hill Circle, Suite 0019, Chattanooga, TN 37402-0019; (423) 591-9208 (fax); [Nondiscrimination\\_OfficeGM@bcbst.com](mailto:Nondiscrimination_OfficeGM@bcbst.com) (email).

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019, 800-537-7697 (TDD). Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

