**Coverage for:** Individual or Family | **Plan Type:** PPO

Summary of Benefits & Coverage: What this Plan Covers & What it Costs



**This is only a summary.** If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at www.bcbst.com or by calling 1-800-565-9140.

Contributions made by you and/or your employer to health savings accounts (HSAs), flexible spending arrangements (FSAs), or health reimbursement arrangements (HRAs) may help pay your deductible or other out-of-pocket expenses.

| <b>Important Questions</b>   | Answers  | Why this Matters:   |
|--|--|---|
| What is the overall <u>deductible</u> ?                              | In-network: \$1,250 person/\$2,500 family Out-of-network: \$2,500 person/\$5,000 family Doesn't apply to preventive care. Copays do not apply to the deductible. | You must pay all the costs up to the <u>deductible</u> amount before this plan begins to pay for covered services you use. Check your policy or plan document to see when the <u>deductible</u> starts over (usually, but not always, January 1st). See the chart starting on page 2 for how much you pay for covered services after you meet the <u>deductible</u> .   |
| Are there other deductibles for specific services?                   | Yes. \$200 for Brand drugs Deductible - per person There are no other specific deductibles.  | You must pay all of the costs for these services up to the specific <u>deductible</u> amount before this plan begins to pay for these services.   |
| Is there an <u>out-of-</u><br><u>pocket limit</u> on my<br>expenses? | Yes. In-network: \$4,000<br>person/\$8,000 family<br>Out-of-network: \$12,000<br>person/\$24,000 family  | The <u>out-of-pocket limit</u> is the most you could pay during a coverage period (usually one year) for your share of the cost of covered services. This limit helps you plan for health care expenses.  |
| What is not included in the <u>out-of-pocket</u> <u>limit</u> ?      | Premium, balance-billed charges, penalties, and health care this plan doesn't cover.   | Even though you pay these expenses, they don't count toward the <b>out-of-pocket limit</b> .  |
| Is there an overall annual limit on what the plan pays?              | No.  | The chart starting on page 2 describes any limits on what the plan will pay for <i>specific</i> covered services, such as office visits.  |
| Does this plan use a <u>network</u> of <u>providers</u> ?            | Yes. This plan uses Network S. For a list of <b>in-network providers</b> , see www.bcbst.com or call 1-800-565-9140.   | If you use an in-network doctor or other health care <b>provider</b> , this plan will pay some or all of the costs of covered services. Be aware, your in-network doctor or hospital may use an out-of-network <b>provider</b> for some services. Plans use the term in-network, <b>preferred</b> , or participating for <b>providers</b> in their <b>network</b> . See the chart starting on page 2 for how this plan pays different kinds of <b>providers</b> . |
| Do I need a referral to see a specialist?                            | No. You don't need a referral to see a specialist.   | You can see the <b>specialist</b> you choose without permission from this plan.   |
| Are there services this plan doesn't cover?                          | Yes.   | Some of the services this plan doesn't cover are listed on page 5. See your policy or plan document for additional information about <b>excluded services</b> .   |

Questions: Call 1-800-565-9140 or visit us at www.bcbst.com.

If you aren't clear about any of the underlined terms used in this form, see the Glossary. You can view the Glossary at www.dol.gov/ebsa/pdf/SBCUniformGlossary.pdf or call 1-800-565-9140 to request a copy.



- **Copayments** are fixed dollar amounts (for example, \$15) you pay for covered health care, usually when you receive the service.
- **Co-insurance** is *your* share of the costs of a covered service, calculated as a percent of the **allowed amount** for the service. For example, if the plan's allowed amount for an overnight hospital stay is \$1,000, your co-insurance payment of 20% would be \$200. This may change if you haven't met your deductible.
- The amount the plan pays for covered services is based on the **allowed amount**. If an out-of-network **provider** charges more than the allowed amount, you may have to pay the difference. For example, if an out-of-network hospital charges \$1,500 for an overnight stay and the **allowed amount** is \$1,000, you may have to pay the \$500 difference. (This is called **balance billing**.)
- This plan may encourage you to use in-network **providers** by charging you lower **deductibles**, **co-payments** and **co-insurance** amounts.

| Common   | Services You May Need                            | Your cost if you use a |                            |  |
|--|--|------------------------|----------------------------|--|
| Medical Event  |  | In-Network Provider    | Out-Of-Network<br>Provider | Limitations & Exceptions   |
|  | Primary care visit to treat an injury or illness | \$35 co-pay/visit      | 50% co-insurance           | none   |
| If you visit a health  | Specialist visit                                 | \$35 co-pay/visit      | 50% co-insurance           | none   |
| If you visit a health care provider's office or clinic                   | Other practitioner office visit                  | 30% co-insurance       | 50% co-insurance           | Therapy limited to 60 visits per type per year.  |
|  | Preventive care/screening/immunizati on          | No Charge              | 50% co-insurance           | none   |
|  | Diagnostic test (x-ray, blood work)              | No Charge              | 50% co-insurance           | none   |
| If you have a test   | Imaging (CT/PET scans, MRIs)                     | 30% co-insurance       | 50% co-insurance           | Prior Authorization required. Your cost share may increase to 60% if not obtained.   |
| If you need drugs to<br>treat your illness or<br>condition               | Generic drugs                                    | \$10 co-pay            | 50% co-insurance           | 30-day supply retail; up to 90 day supply home delivery or Plus90 network at 2 times copay. Brand drugs subject to \$200 deductible. Pharmacy has a separate out-of-popcket of \$2350. |
| More information about <b>prescription drug coverage</b> is available at | Preferred brand drugs                            | \$35 co-pay            | 50% co-insurance           | 30-day supply retail; up to 90 day supply home delivery or Plus90 network at 2 times copay. Brand drugs subject to \$200 deductible.   |

| Common  |  | Your cost if you use a       |                              |   |
|---|--|------------------------------|------------------------------|---|
| Medical Event   | Services You May Need                          | In-Network Provider          | Out-Of-Network<br>Provider   | Limitations & Exceptions  |
| www.bcbst.com.  | Non-preferred brand drugs                      | \$60 co-pay                  | 50% co-insurance             | Pharmacy has a separate out-of-pocket of \$2350.  |
|   | Self-Administered<br>Specialty drugs           | \$120 co-pay                 | Not Covered                  | 30 days supply. Must use a pharmacy in Specialty pharmacy network.  |
| If you have   | Facility fee (e.g., ambulatory surgery center) | 30% co-insurance             | 50% co-insurance             | Prior Authorization required for certain outpatient procedures. Your cost share may increase to 60% if not obtained.    |
| outpatient surgery  | Physician/surgeon fees                         | 30% co-insurance             | 50% co-insurance             | Prior Authorization required for certain outpatient procedures. Your cost share may increase to 60% if not obtained.    |
|   | Emergency room services                        | 30% co-insurance             | 30% co-insurance             | none  |
| If you need immediate medical   | Emergency medical transportation               | 30% co-insurance             | 30% co-insurance             | none  |
| attention   | Urgent care                                    | See Limitations & Exceptions | See Limitations & Exceptions | Urgent Care benefits are determined<br>by place of service, such as<br>physician's office or ER.                        |
| If you have a<br>hospital stay  | Facility fee (e.g., hospital room)             | 30% co-insurance             | 50% co-insurance             | Prior Authorization required. Your cost share may increase to 60% if not obtained.                                      |
|   | Physician/surgeon fee                          | 30% co-insurance             | 50% co-insurance             | -none   |
| If you have mantel  | Mental/Behavioral health outpatient services   | \$35 co-pay/visit            | 50% co-insurance             | Prior Authorization required for electro-convulsive therapy (ECT). Your cost share may increase to 60% if not obtained. |
| If you have mental<br>health, behavioral<br>health, or substance<br>abuse needs | Mental/Behavioral health inpatient services    | 30% co-insurance             | 50% co-insurance             | Prior Authorization required. Your cost share may increase to 60% if not obtained.                                      |
|   | Substance use disorder outpatient services     | \$35 co-pay/visit            | 50% co-insurance             | Prior Authorization required for electro-convulsive therapy (ECT). Your cost share may increase to 60% if not obtained. |

| Common   |   | Your cost if you use a |                            |  |
|--|---|------------------------|----------------------------|--|
| Medical Event  | Services You May Need                     | In-Network Provider    | Out-Of-Network<br>Provider | Limitations & Exceptions   |
|  | Substance use disorder inpatient services | 30% co-insurance       | 50% co-insurance           | Prior Authorization required. Your cost share may increase to 60% if not obtained. |
|  | Prenatal and postnatal care               | 30% co-insurance       | 50% co-insurance           | none   |
| If you are pregnant  | Delivery and all inpatient services       | 30% co-insurance       | 50% co-insurance           | none-  |
|  | Home health care                          | 30% co-insurance       | 50% co-insurance           | Limited to 100 visits.   |
|  | Rehabilitation services                   | 30% co-insurance       | 50% co-insurance           | Therapy limited to 60 visits per type  |
|  | Habilitation services                     | 30% co-insurance       | 50% co-insurance           | per year.  |
| If you need help<br>recovering or have<br>other special health | Skilled nursing care                      | 30% co-insurance       | 50% co-insurance           | Skilled Nursing and Rehabilitation Facility limited to 100 days/year combined.     |
| needs  | Durable medical equipment                 | 30% co-insurance       | 50% co-insurance           | Durable medical equipment over \$500 requires prior authorization.                 |
|  | Hospice service                           | No Charge              | 50% co-insurance           | Prior Authorization required for Inpatient Hospice.                                |
| If your shild needs  | Eye exam                                  | Not Covered            | Not Covered                | none   |
| If your child needs dental or eye care                         | Glasses                                   | Not Covered            | Not Covered                | none   |
| dental of the cale   | Dental check-up                           | Not Covered            | Not Covered                | none-  |

### **Language Access Services:**

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-565-9140.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-565-9140.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-800-565-9140.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-565-9140.

#### **Excluded Services & Other Covered Services:**

| Services Your Plan Does NOT Cover (This isn't a complete list. Check your policy or plan document for other excluded services.) |   |   |  |
|---|---|---|--|
| Acupuncture   | <ul> <li>Hearing aids for adults</li> </ul> | Routine eye care (Adult)                                |  |
| Bariatric surgery   | <ul> <li>Infertility treatment</li> </ul>   | <ul> <li>Routine eye care (Children)</li> </ul>         |  |
| <ul> <li>Cosmetic surgery</li> </ul>  | <ul> <li>Long-term care</li> </ul>          | <ul> <li>Routine foot care for non-diabetics</li> </ul> |  |
| <ul> <li>Dental care (Adult)</li> </ul>   | <ul> <li>Private-duty nursing</li> </ul>    | <ul> <li>Weight loss programs</li> </ul>                |  |
| • Dental care (Children)  |   |   |  |

| Other Covered Services (This isn's services.) | a complete list. Check your policy or plan document for | or other covered services and your costs for these            |
|---|---|---|
| Chiropractic care                             | <ul> <li>Hearing aids for children under 18</li> </ul>  | <ul> <li>Non-emergency care when traveling outside</li> </ul> |

the U.S.

### **Your Rights to Continue Coverage:**

If you lose coverage under the plan, then, depending upon the circumstances, Federal and State laws may provide protections that allow you to keep health coverage. Any such rights may be limited in duration and will require you to pay a **premium**, which may be significantly higher than the **premium** you pay while covered under the plan. Other limitations on your rights to continue coverage may also apply.

For more information on your rights to continue coverage, contact the plan at 1-800-565-9140. You may also contact your state insurance department, the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa, or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or www.cciio.cms.gov.

### **Your Grievance and Appeals Rights:**

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to appeal or file a grievance. For questions about your rights, this notice, or assistance, you can contact:

- Your Plan at 1-800-565-9140 or www.bcbst.com.
- The Department of Labor's Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa/healthreform.

### **Does this Coverage Provide Minimum Essential Coverage?**

The Affordable Care Act requires most people to have health care coverage that qualifies as "minimum essential coverage." This plan or policy does provide minimum essential coverage.

### **Does this Coverage Meet the Minimum Value Standard?**

The Affordable Care Act establishes a minimum value standard of benefits of a health plan. The minimum value standard is 60% (actuarial value). This health coverage does meet the minimum value standard for the benefits it provides.

-To see examples of how this plan might cover costs for a sample medical situation, see the next page.-

## **About these Coverage Examples:**

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.



### This is not a cost estimator.

Don't use these examples to estimate your actual costs under this plan. The actual care vou receive will be different from these examples, and the cost of that care will also be different.

See the next page for important information about these examples.

## Having a baby

(normal delivery)

- Amount owed to providers: \$7,540
- Plan pays \$4,550
- **Patient pays** \$2,990

#### Sample care costs:

| Hospital charges (mother)        | \$2,700                   |
|----------------------------------|---------------------------|
| Routine obstetric care           | \$2,100                   |
| Hospital charges (baby)          | \$900                     |
| Anesthesia                       | \$900                     |
| Laboratory tests                 | \$500                     |
| Prescriptions                    | \$200                     |
| Radiology                        | \$200                     |
| Vaccines, other preventive       | \$40                      |
|                                  |                           |
| Total                            | \$7,540                   |
| Total Patient pays:              | \$7,540                   |
|                                  | <b>\$7,540</b><br>\$1,300 |
| Patient pays:                    |                           |
| Patient pays: Deductibles        | \$1,300                   |
| Patient pays: Deductibles Copays | \$1,300<br>\$60           |

## Managing type 2 diabetes

(routine maintenance of a well-controlled condition)

- Amount owed to providers: \$5,400
- **Plan pays** \$3,700
- **Patient pays** \$1,700

#### **Sample care costs:**

| Prescriptions                  | \$2,900 |
|--------------------------------|---------|
| Medical Equipment and Supplies | \$1,300 |
| Office Visits and Procedures   | \$700   |
| Education                      | \$300   |
| Laboratory tests               | \$100   |
| Vaccines, other preventive     | \$100   |
| Total                          | \$5,400 |

#### **Patient pays:**

| _ wilder pujst       |         |
|----------------------|---------|
| Deductibles          | \$200   |
| Copays               | \$1,500 |
| Co-insurance         | \$0     |
| Limits or exclusions | \$0     |
| Total                | \$1,700 |

Coverage Period: 04/01/2014 - 03/31/2015

**Coverage for:** Individual or Family | **Plan Type:** PPO

## **Questions and answers about the Coverage Examples:**

# What are some of the assumptions behind the Coverage Examples?

- Costs don't include <u>premiums</u>.
- Sample care costs are based on national averages supplied by the U.S.
   Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or preexisting condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from innetwork <u>providers</u>. If the patient had received care from out-of-network <u>providers</u>, costs would have been higher.

## What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how <u>deductibles</u>, <u>copayments</u>, and <u>co-insurance</u> can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

## Does the Coverage Example predict my own care needs?

No. Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

## Does the Coverage Example predict my future expenses?

No. Coverage Examples are <u>not</u> cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your <u>providers</u> charge, and the reimbursement your health plan allows.

# Can I use Coverage Examples to compare plans?

Yes. When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

# Are there other costs I should consider when comparing plans?

Yes. An important cost is the <u>premium</u> you pay. Generally, the lower your <u>premium</u>, the more you'll pay in out-of-pocket costs, such as <u>copayments</u>, <u>deductibles</u>, and <u>co-insurance</u>. You should also consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.

Questions: Call 1-800-565-9140 or visit us at www.bcbst.com.