

# Easily access all your health details in one place

BlueAccess<sup>SM</sup> on [bcbst.com](http://bcbst.com)

Visit [bcbst.com/members/TN\\_state](http://bcbst.com/members/TN_state) and log in to the secure BlueAccess member portal. Quickly find benefit and wellness tips, find a doctor and much more.



BlueAccess

My Homepage

My Benefits & Coverage

My Claims & Balances

My Health & Wellness

Cost & Quality Tools

Pharmacy

My Account

A

B

C

D

E

F



## GET STARTED. SIGN UP FOR A USER ID AND PASSWORD.

Follow these simple steps to log in

- Go to [bcbst.com/members/TN\\_state](http://bcbst.com/members/TN_state)
- Click on the “Register Now” link and answer a few quick questions
- You will need your BlueCross BlueShield of Tennessee member ID card

## HAVE QUESTIONS OR NEED HELP?

Call the Member Service number on your member ID card.

### A My Homepage

View a snapshot of your benefit details, recent claims, tools and resources.

### B My Benefits

Get full details on what’s covered, who’s covered and what you pay for health care services.

### C My Claims & Balances

View the status of your claims, get a copy of your EOB and check to see if your deductible has been met.

### D My Health & Wellness

Make a personal health profile and look at facts designed to help you reach your health and wellness goals.  
(Does not fulfill Partnership Promise requirements.)

### E Cost & Quality

Find a doctor or hospital in your network, get directions to their offices and print your personalized results. Get answers about health care costs – even compare fees.

### F My Account

Set up your account profile. Update your email and mailing addresses and phone numbers. Go green. Opt out of paper statements. Join our online research panel.



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