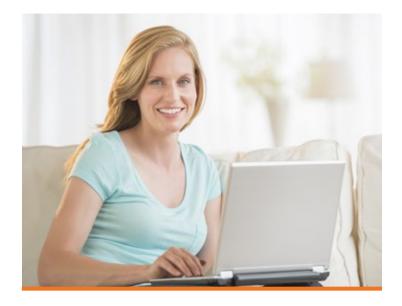
# Easily access all your health details in one place

## BlueAccess<sup>™</sup> on bcbst.com

Visit **bcbst.com/members/TN\_state** and log in to the secure BlueAccess member portal. Quickly find benefit and wellness tips, find a doctor and much more.





## GET STARTED. SIGN UP FOR A USER ID AND PASSWORD.

Follow these simple steps to log in

- Go to bcbst.com/members/TN state
- Click on the "Register Now" link and answer a few quick questions
- You will need your BlueCross BlueShield of Tennessee member ID card

## HAVE QUESTIONS OR NEED HELP?

Call the Member Service number on your member ID card.

## A My Homepage

View a snapshot of your benefit details, recent claims, tools and resources.

## **B** My Benefits

Get full details on what's covered, who's covered and what you pay for health care services.

### My Claims & Balances

View the status of your claims, get a copy of your EOB and check to see if your deductible has been met.

#### D My Health & Wellness

Make a personal health profile and look at facts designed to help you reach your health and wellness goals.

(Does not fulfill Partnership Promise requirements.)

### E Cost & Quality

Find a doctor or hospital in your network, get directions to their offices and print your personalized results. Get answers about health care costs – even compare fees.

#### F My Account

Set up your account profile. Update your email and mailing addresses and phone numbers. Go green. Opt out of paper statements. Join our online research panel.





BlueCross BlueShield of Tennessee 1 Cameron Hill Circle | Chattanooga, TN 37402 bcbst.com